MILAN A-CDM SYSTEM
ACCESS FORM

Date: _____

Applicant:

Company or Organization: _____

Name of Applicant: _____

Role of Applicant: _____

Phone: _____

Email: _____

Signature: _____

Personal data will be treated only for the activities related to the use of the system, and the *total confidentiality will be guaranteed for the users.*

GENERALTERMS FOR SERVICE PROVIDING OF THE A-CDM PLATFORM

AVAILABILITY AND QUALITY OF SERVICE

SEA SpA assures the highest possible availability of the systems connected to Milan airports AODB M-AIS (Milan Airport Information System) and to M-AIS itself. However, no guarantee can be given that the system will be available at a certain time, for a certain period or without restrictions. SEA SpA does not guarantee any data connections or data content for which it's not responsible.

For the basic service level, product support will be provided through SEA ICT Help Desk (phone 0274863601 MXP - 0274853530 LIN). Specific backup and contingency procedures will be defined and published on the airport procedures documentation (AIP, Airport Rules Manual, etc).

LIABILITY/ACCESS AUTHORIZATION/DISSEMINATION OF DATA

The applicant, the "TOBT updaters" and the "alarm acknowledgers", must not:

- use the M-AIS system on more than one terminal per each access
- distribute any data or screen views and feed data into other systems (i.e. video or remote desktop sessions).

Should these rules be violated, SEA SpA has the right to modify the user access roles with immediate effect.

USER ROLES

There are five user roles; the first grant access only to the public system included in SEA Web page, the others grant access to M-AIS (Milan Airport Information System system) (contract needed):

- **VIEW ONLY USER:** This user has "read only" permission on M-AIS Easy ACDM View (Milan Airport Information System Easy ACDM View).

- **ALARM ACKNOWLEDGER USER:** This user has "read only" permission on M-AIS (Milan Airport Information System) flight views and has the responsibility to acknowledge A-CDM alarms.

- **FLIGHT DETAIL USER:** This user has "read only" permission on M-AIS (Milan Airport Information System) flight views and flight details views.

- **TOBT (Target Off Block Time) UPDATER:** The responsibility for the administration of the TOBT (entry, update and deletion) lies with the Airline and must be unequivocally allocated. Each Airline can delegate this responsibility to a Ground Handler or Supervision Company which will manage the TOBT.

ACCOUNT DETAILS			USER ROLES				Active MAIS (AODB) Contract
Name, Surname (Airline or Ground Handler)	Email	Username	VIEW ONLY	ALARM ACKN	FLIGHT DETAIL VIEWER	TOBT UPDATER	YES/NO
			☐	☐	☐	☐	
			☐	☐	☐	☐	
			☐	☐	☐	☐	
			☐	☐	☐	☐	
			☐	☐	☐	☐	
			☐	☐	☐	☐	
			☐	☐	☐	☐	
			☐	☐	☐	☐	
			☐	☐	☐	☐	
			☐	☐	☐	☐	
			☐	☐	☐	☐	
			☐	☐	☐	☐	

I, the undersigned,_____

acting as_____

of the company _____

declare to have read and accepted the general terms for service providing of the A-CDM

Platform.

                             Company

                             _____

                             Signature

                             _____