

# **ANNEX 2 TO THE GUIDELINES ON THE ACCESSIBILITY OF IT TOOLS**

## **SELF-ASSESSMENT FORM**

## Contents

The accessibility self-assessment model has been developed in compliance with the law titled "Provisions to promote and simplify access to IT tools for users, particularly individuals with disabilities".

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## Self-assessment form [V. 01]

Date:

Short product description:

Evaluation methodology:

Applicable standards and guidelines:

Person responsible for completion:

## Technical accessibility requirements

This report was prepared in accordance with the technical accessibility requirements specified in the sections below

| Standard used  | Compliance level |
|--|------------------|
| Web Content Accessibility Guidelines (WCAG) 2.0<br><a href="https://www.w3.org/Translations/WCAG20-it/">https://www.w3.org/Translations/WCAG20-it/</a> | (No)             |
| Web Content Accessibility Guidelines (WCAG) 2.1<br><a href="https://www.w3.org/Translations/WCAG21-it/">https://www.w3.org/Translations/WCAG21-it/</a> | Level AA (Yes)   |
| The standard specifies the functional accessibility requirements applicable to products and services <a href="#">UNI EN 301549:2018</a>                | (No)             |

## Terminology

The terms used for the declaration of conformity are defined as:

- **Fulfilled:** all ICT functionalities meet the criterion
- **Not fulfilled:** most ICT functionalities do not meet the criterion
- **Not applicable:** the criterion is not applicable to ICT functionality

## Web

### Minimum requirements for A and AA level content (mandatory)

Note: for documents placed within Web pages (including downloadable documents and forms), please refer to the checkpoints in the 'Non-Web Documents' table.

| Criterion  | Compliance     | Notes   |
|--|----------------|---|
| <a href="#"><u>1.1.1 Non-textual content</u></a> (level A)<br><br>Standard EN 301 549, criterion:<br>9.1.1.1 Non-textual content (level AA)  | No fulfilled   | Many functional images, particularly the link images on the homepage, lack meaningful alternative text. Additionally, some decorative images contain irrelevant or non-meaningful alternative text. |
| <a href="#"><u>1.2.1 Audio and video only (pre-recorded) (Level A)</u></a><br><br>Standard EN 301 549, criterion:<br>9.1.2.1 Audio only and video only (pre-recorded)  | Not applicable |   |
| <a href="#"><u>1.2.2 Subtitles (pre-recorded) (level A)</u></a><br><br>Standard EN 301 549, criterion:<br>9.1.2.2 Subtitles (pre-recorded)   | Not applicable |   |
| <a href="#"><u>1.2.3 Audio description or media type alternative (pre-recorded) (level A)</u></a><br><br>Standard EN 301 549, criterion:<br>9.1.2.3 Audio description or alternative media type (pre-recorded) | Not applicable |   |

| Criterion  | Compliance     | Notes   |
|--|----------------|---|
| <a href="#"><b>1.2.4 Subtitles (real-time) (Level AA)</b></a><br><br>Standard EN 301 549, criterion:<br>9.1.2.4 Subtitles (real-time)                                  | Not applicable |   |
| <a href="#"><b>1.2.5 Audio description (pre-recorded) (Level AA)</b></a><br><br>Standard EN 301 549, criterion:<br>9.1.2.5 Audio description (pre-recorded)            | Not applicable |   |
| <a href="#"><b>1.3.1 Information and correlations (Level A)</b></a><br><br>Standard EN 301 549, criterion:<br>9.1.3.1 Information and correlations                     | Not fulfilled  | Headings that facilitate navigation for assistive technologies are absent. Example: header for slideshow.                     |
| <a href="#"><b>1.3.2 Significant Sequence (Level A)</b></a><br><br>Standard EN 301 549, criterion:<br>9.1.3.2 Significant sequence                                     | Fulfilled      |   |
| <a href="#"><b>1.3.3 Sensory characteristics (Level A)</b></a><br><br>Standard EN 301 549, criterion:<br>9.1.3.3 Sensory characteristics                               | fulfilled      | (e.g. in forms).  |
| <a href="#"><b>1.3.4 Orientation (AA level 2.1 only)</b></a><br><br>Standard EN 301 549, criterion:<br>9.1.3.4 Orientation   | Fulfilled      |   |
| <a href="#"><b>1.3.5 Identifying the purpose of inputs (only Level AA 2.1)</b></a><br><br>Standard EN 301 549, criterion:<br>9.1.3.5 Identifying the purpose of inputs | Not fulfilled  | The purpose of certain form fields, such as the search field, cannot be programmatically identified by assistive technologies |
| <a href="#"><b>1.4.1 Use of Colour (Level A)</b></a><br><br>Standard EN 301 549, criterion:<br>9.1.4.1 Use of Colour   | fulfilled      |   |

| Criterion  | Compliance     | Notes   |
|--|----------------|---|
| <a href="#"><b>1.4.2 Sound Control (Level A)</b></a><br><br>Standard EN 301 549, criterion:<br>9.1.4.2 Sound Control   | Not applicable |   |
| <a href="#"><b>1.4.3 Minimum Contrast (Level AA)</b></a><br><br>Standard EN 301 549, criterion:<br>9.1.4.3 Minimum Contrast  | Not fulfilled  | In many instances, the contrast between text and background fails to meet the minimum required level of 4.5:1.  |
| <a href="#"><b>1.4.4 Text Resizing (Level AA)</b></a><br><br>Standard EN 301 549, criterion:<br>9.1.4.4 Text Resizing  | Not fulfilled  | When text is resized to 200% without the use of assistive technology, overlaps occur between the text and adjacent elements.  |
| <a href="#"><b>1.4.5 Text Images (Level AA)</b></a><br><br>Standard EN 301 549, criterion:<br>9.1.4.5 Text images  | Not fulfilled  | Some text images are inaccessible to screen readers and lack alternative text equivalents. Example: images in auto-scrolling elements such as the carousel.   |
| <a href="#"><b>1.4.10 Flow Recalculation (level AA 2.1 only)</b></a><br><br>Standard EN 301 549, criterion:<br>9.1.4.10 Flow recalculation                           | fulfilled      |   |
| <a href="#"><b>1.4.11 Contrast in Non-Textual Content (only Level AA 2.1)</b></a><br><br>Standard EN 301 549, criterion:<br>9.1.4.11 Contrast in non-textual content | Fulfilled      |   |
| <a href="#"><b>1.4.12 Text Spacing (level AA 2.1 only)</b></a><br><br>Standard EN 301 549, criterion:<br>9.1.4.12 Text Spacing                                       | Not fulfilled  | When character spacing or line spacing is increased, the text in the "Buy online and save" section on the homepage overflows from its card, becoming either invisible or overlapping with text on other cards |
| <a href="#"><b>1.4.13 Content with Hover or Focus (level only AA 2.1)</b></a><br><br>Standard EN 301 549, criterion:<br>9.1.4.13 Content with Hover or Focus         | Fulfilled      |   |

| Criterion  | Compliance     | Notes   |
|--|----------------|---|
| <a href="#"><b>2.1.1 Keyboard (Level A)</b></a><br>Standard EN 301 549, criterion:<br>9.2.1.1 Keyboard   | Not fulfilled  | Certain elements, such as the progress bar and tabs, are not operable using a keyboard.                     |
| <a href="#"><b>2.1.2 No impediment to keyboard use (Level A)</b></a><br>Standard EN 301 549, criterion:<br>9.2.1.2 No impediment to using the keyboard     | Not fulfilled  | Some elements, like the calendar, can be opened using the keyboard but cannot be closed in the same manner. |
| <a href="#"><b>2.1.4 Hotkeys (AA Level 2.1 only)</b></a><br>Standard EN 301 549, criterion:<br>9.2.1.4 Hotkeys   | Not applicable |   |
| <a href="#"><b>2.2.1 Adjusting Run Times (Level A)</b></a><br>Standard EN 301 549, criterion:<br>9.2.2.1 Setting execution times                           | Not applicable |   |
| <a href="#"><b>2.2.2 Pause, Stop, Hide (Level A)</b></a><br>Standard EN 301 549, criterion:<br>9.2.2.2 Pause, Stop, Hide                                   | Not fulfilled  | For example, the carousel at the top of the page cannot be paused   |
| <a href="#"><b>2.3.1 Three flashes or below threshold (Level A)</b></a><br>Standard EN 301 549, criterion:<br>9.2.3.1 Three flashes or below the threshold | Not applicable |   |
| <a href="#"><b>2.4.1 Block Jumping (Level A)</b></a><br>Standard EN 301 549, criterion:<br>9.2.4.1 Block Jumping   | Not fulfilled  | There is no mechanism for skipping blocks on the page.  |
| <a href="#"><b>2.4.2 Page Titling (Level A)</b></a><br>Standard EN 301 549, criterion:<br>9.2.4.2 Page Titling   | fulfilled      |   |



| Criterion   | Compliance     | Notes   |
|---|----------------|---|
| <b><u>2.4.3 Order of Focus (Level A)</u></b><br><br>Standard EN 301 549, criterion:<br>9.2.4.3 Order of Focus   | Not fulfilled  | Keyboard navigation does not accurately follow the visual order of elements, particularly in the case of the top-level menu and the link to return to the homepage, which should be the first element on the page |
| <b><u>2.4.4 Purpose of the link (in context) (Level A)</u></b><br><br>Standard EN 301 549, criterion:<br>9.2.4.4 Purpose of the connection (in context) | Not fulfilled  | Links must be self-explanatory. For instance, on the Malpensa shop page, there is a "Find out more" link within the "Bars and Restaurants" card. This relationship is conveyed exclusively through visual means   |
| <b><u>2.4.5 Different modes (Level AA)</u></b><br><br>Standard EN 301 549, criterion:<br>9.2.4.5 Different modes  | fulfilled      |   |
| <b><u>2.4.6 Headings and Labels (Level AA)</u></b><br><br>Standard EN 301 549, criterion:<br>9.2.4.6 Headings and Labels                                | fulfilled      |   |
| <b><u>2.4.7 Visible Focus (Level AA)</u></b><br><br>Standard EN 301 549, criterion:<br>9.2.4.7 Visible focus  | Not fulfilled  | Keyboard focus is not visible on many page elements. You can identify which elements fail to meet this requirement by navigating the page using the Tab key on your keyboard                                      |
| <b><u>2.5.1 Pointer Movements (AA level only 2.1)</u></b><br><br>Standard EN 301 549, criterion:<br>9.2.5.1 Pointer movements                           | Not applicable |   |
| <b><u>2.5.2 Deleting Pointer Actions (AA level 2.1 only)</u></b><br><br>Standard EN 301 549, criterion:<br>9.2.5.2 Deleting Pointer Actions             | Fulfilled      |   |

| Criterion   | Compliance     | Notes  |
|---|----------------|--|
| <a href="#"><b>2.5.3 Label in the Name (AA level 2.1 only)</b></a><br><br>Standard EN 301 549, criterion:<br>9.2.5.3 Label in the name        | Not fulfilled  | Clickable posters with text must include alternative text that reflects the visible text on the poster itself. For example on the parking page |
| <a href="#"><b>2.5.4 Drive from movement (level only AA 2.1)</b></a><br><br>Standard EN 301 549, criterion:<br>9.2.5.4 Motion actuation       | Not applicable |  |
| <a href="#"><b>3.1.1 Page Language (Level A)</b></a><br><br>Standard EN 301 549, criterion:<br>9.3.1.1 Page language                          | fulfilled      |  |
| <a href="#"><b>3.1.2 Language Parts (Level AA)</b></a><br><br>Standard EN 301 549, criterion:<br>9.3.1.2 Language Parts                       | Not fulfilled  | In some instances, English language terms on the page, such as "Search," do not have the language properly defined.                            |
| <a href="#"><b>3.2.1 At Focus (Level A)</b></a><br><br>Standard EN 301 549, criterion:<br>9.3.2.1 At the focus                                | fulfilled      |  |
| <a href="#"><b>3.2.2 At the input (Level A)</b></a><br><br>Standard EN 301 549, criterion:<br>9.3.2.2 At the input                            | fulfilled      |  |
| <a href="#"><b>3.2.3 Consistent Navigation (Level AA)</b></a><br><br>Standard EN 301 549, criterion:<br>9.3.2.3 Consistent Navigation         | fulfilled      |  |
| <a href="#"><b>3.2.4 Consistent Identification (Level AA)</b></a><br><br>Standard EN 301 549, criterion:<br>9.3.2.4 Consistent Identification | fulfilled      |  |

| Criterion   | Compliance     | Notes  |
|---|----------------|--|
| <a href="#"><b>3.3.1 Identifying Errors (Level A)</b></a><br><br>Standard EN 301 549, criterion:<br>9.3.3.1 Identifying errors  | fulfilled      |  |
| <a href="#"><b>3.3.2 Labels or instructions (Level A)</b></a><br><br>Standard EN 301 549, criterion:<br>9.3.3.2 Labels or instructions  | Not fulfilled  | Some labels related to data entry, e.g. date format, are missing. The site relies heavily on placeholders or the prevailing content of the field to communicate the purpose of the input. Labels are not often used to give a meaningful name to the field |
| <a href="#"><b>3.3.3 Tips for Errors (Level AA)</b></a><br><br>Standard EN 301 549, criterion:<br>9.3.3.3 Tips for Errors   | Not fulfilled  | When an error occurs, users are not notified through assistive technologies, such as when the contents of the date field on the homepage are deleted   |
| <a href="#"><b>3.3.4 Error Prevention (legal, financial, data) (Level AA)</b></a><br><br>Standard EN 301 549, criterion:<br>9.3.3.4 Error prevention (legal, financial, data) | Not applicable |  |
| <a href="#"><b>4.1.1 Syntactic Analysis (Parsing) (Level A)</b></a><br><br>Standard EN 301 549, criterion:<br>9.4.1.1 Syntactic Analysis (Parsing)                            | Not Satisfied  | Lists should have <li> elements as their direct descendants. The mobile menu, however, contains generic <div> elements instead   |
| <a href="#"><b>4.1.2 Name, Role, Value (Level A)</b></a><br><br>Standard EN 301 549, criterion:<br>9.4.1.2 Name, role, value  | Not fulfilled  | Many buttons and tabs on the pages do not have a defined role. Furthermore, some buttons do not have a defined name.   |
| <a href="#"><b>4.1.3 Status Messages (Level AA wcag 2.1)</b></a><br><br>Standard EN 301 549, criterion:<br>9.4.1.3 Status Messages  | fulfilled      |  |

## Non web documents

**Note:** These criteria also apply to documents published on the web.

| Criterion   | Compliance | Notes |
|---|------------|-------|
| 10.0 General (informative)  |            |       |
| 10.1.1 Non-textual content  |            |       |
| 10.1.2.1 Audio only and video only (pre-recorded)                   |            |       |
| 10.1.2.2 Captions (pre-recorded)                                    |            |       |
| 10.1.2.3 Audio description or alternative media type (pre-recorded) |            |       |
| 10.1.2.4 Subtitles (real-time)                                      |            |       |
| 10.1.2.5 Audio description (pre-recorded)                           |            |       |
| 10.1.3.1 Information and correlations                               |            |       |
| 10.1.3.2 Significant sequence                                       |            |       |
| 10.1.3.3 Sensory characteristics                                    |            |       |
| 10.1.3.4 Orientation  |            |       |

| Criterion                                    | Compliance | Notes |
|--|------------|-------|
| 10.1.3.5 Identifying the purpose of inputs   |            |       |
| 10.1.4.1 Use of Colour                       |            |       |
| 10.1.4.2 Sound Control                       |            |       |
| 10.1.4.3 Contrast (minimum)                  |            |       |
| 10.1.4.4 Text Resizing                       |            |       |
| 10.1.4.5 Text images                         |            |       |
| 10.1.4.10 Flow recalculation                 |            |       |
| 10.1.4.11 Contrast in non-textual content    |            |       |
| 10.1.4.12 Text Spacing                       |            |       |
| 10.1.4.13 Content with Hover or Focus        |            |       |
| 10.2.1.1 Keyboard                            |            |       |
| 10.2.1.2 No impediment to using the keyboard |            |       |
| 10.2.1.4 Hotkeys                             |            |       |

| Criterion                                       | Compliance | Notes |
|---|------------|-------|
| 10.2.2.1 Setting execution times                |            |       |
| 10.2.2 Pause, stop, hide                        |            |       |
| 10.2.3.1 Three flashes or below the threshold   |            |       |
| 10.2.4.2 Document Titling                       |            |       |
| 10.2.4.3 Order of Focus                         |            |       |
| 10.2.4.4 Purpose of the connection (in context) |            |       |
| 10.2.4.6 Headings and Labels                    |            |       |
| 10.2.4.7 Visible focus                          |            |       |
| 10.2.5.1 Pointer movements                      |            |       |
| 10.2.5.2 Deleting Pointer Actions               |            |       |
| 10.2.5.3 Labels in the name                     |            |       |
| 10.2.5.4 Motion actuation                       |            |       |
| 10.3.1.1 Document Language                      |            |       |

| Criterion  | Compliance | Notes |
|--|------------|-------|
| 10.3.1.2 Language Parts                            |            |       |
| 10.3.2.1 At the focus                              |            |       |
| 10.3.2.2 At the input                              |            |       |
| 10.3.3.1 Identifying errors                        |            |       |
| 10.3.3.2 Labels or instructions                    |            |       |
| 10.3.3.3 Tips for Errors                           |            |       |
| 10.3.3.4 Error prevention (legal, financial, data) |            |       |
| 10.4.1.1 Syntactic Analysis (Parsing)              |            |       |
| 10.4.1.2 Name, role, value                         |            |       |
| 10.4.1.3 Status Messages                           |            |       |
| 10.5 Subtitle positioning                          |            |       |
| 10.6 Timing of audio description                   |            |       |

## Mobile applications

| Criterion  | Compliance | Notes |
|--|------------|-------|
| 5.2 Activation of accessibility features                     |            |       |
| 5.3 Biometrics   |            |       |
| 5.4 Retention of accessibility information during conversion |            |       |
| 5.5.1 Modalities of use                                      |            |       |
| 5.5.2 Discernibility of usable parts                         |            |       |
| 5.6.1 Tactile or auditory status                             |            |       |
| 5.6.2 Visual status  |            |       |
| 5.7 Key Repetition   |            |       |
| 5.8 Acceptance of the double key                             |            |       |
| 5.9 Simultaneous user actions                                |            |       |
| 6.1 Audio bandwidth for speech                               |            |       |
| 6.2.1.1 Real-Time Text Communication (RTT)                   |            |       |



| Criterion  | Compliance | Notes |
|--|------------|-------|
| 6.2.1.2 Concurrent Voice and Text                    |            |       |
| 6.2.2.1 Visually distinguishable display             |            |       |
| 6.2.2.2 Programmable Sending and Receiving Direction |            |       |
| 6.2.3 Interoperability                               |            |       |
| 6.2.4 Real-Time Text Readjustment                    |            |       |
| 6.3 Call Identification                              |            |       |
| 6.4 Alternatives to voice-based services             |            |       |
| 6.5.2 Termination                                    |            |       |
| 6.5.3 Frame Frequency                                |            |       |
| 6.5.4 Synchronisation between audio and video        |            |       |
| 7.1.1 Playing Subtitles                              |            |       |
| 7.1.2 Synchronising Subtitles                        |            |       |

| Criterion   | Compliance | Notes |
|---|------------|-------|
| 7.1.3 Preservation of subtitles                                     |            |       |
| 7.2.1 Playing the audio description                                 |            |       |
| 7.2.2 Synchronising the audio description                           |            |       |
| 7.2.3 Preservation of audio description                             |            |       |
| 7.3 User controls for subtitles and audio description               |            |       |
| 10.1.1 Non-textual content  |            |       |
| 10.1.2.1 Audio only and video only (pre-recorded)                   |            |       |
| 10.1.2.2 Captions (pre-recorded)                                    |            |       |
| 10.1.2.3 Audio description or alternative media type (pre-recorded) |            |       |
| 10.1.2.5 Audio description (pre-recorded)                           |            |       |
| 10.1.3.1 Information and correlations                               |            |       |
| 10.1.3.2 Significant sequence                                       |            |       |

| Criterion                                  | Compliance | Notes |
|--|------------|-------|
| 10.1.3.3 Sensory characteristics           |            |       |
| 10.1.3.4 Orientation                       |            |       |
| 10.1.3.5 Identifying the purpose of inputs |            |       |
| 10.1.4.1 Use of Colour                     |            |       |
| 10.1.4.2 Sound Control                     |            |       |
| 10.1.4.3 Contrast (minimum)                |            |       |
| 10.1.4.4 Text Resizing                     |            |       |
| 10.1.4.5 Text images                       |            |       |
| 10.1.4.10 Flow recalculation               |            |       |
| 10.1.4.11 Contrast in non-textual content  |            |       |
| 10.1.4.12 Text Spacing                     |            |       |
| 10.1.4.13 Content with Hover or Focus      |            |       |
| 10.2.1.1 Keyboard                          |            |       |

| Criterion                                       | Compliance | Notes |
|---|------------|-------|
| 10.2.1.2 No impediment to using the keyboard    |            |       |
| 10.2.1.4 Hotkeys                                |            |       |
| 10.2.2.1 Setting execution times                |            |       |
| 10.2.2 Pause, stop, hide                        |            |       |
| 10.2.3.1 Three flashes or below the threshold   |            |       |
| 10.2.4.2 Document Titling                       |            |       |
| 10.2.4.3 Order of Focus                         |            |       |
| 10.2.4.4 Purpose of the connection (in context) |            |       |
| 10.2.4.6 Headings and Labels                    |            |       |
| 10.2.4.7 Visible focus                          |            |       |
| 10.2.5.1 Pointer movements                      |            |       |
| 10.2.5.2 Deleting Pointer Actions               |            |       |
| 10.2.5.3 Labels in the name                     |            |       |

| Criterion   | Compliance | Notes |
|---|------------|-------|
| 10.2.5.4 Motion actuation                             |            |       |
| 10.3.1.1 Document Language                            |            |       |
| 10.3.1.2 Language Parts                               |            |       |
| 10.3.2.1 At the focus                                 |            |       |
| 10.3.2.2 At the input                                 |            |       |
| 10.3.3.1 Identifying errors                           |            |       |
| 10.3.3.2 Labels or instructions                       |            |       |
| 10.3.3.3 Tips for Errors                              |            |       |
| 10.3.3.4 Error prevention<br>(legal, financial, data) |            |       |
| 10.4.1.1 Syntactic Analysis<br>(Parsing)              |            |       |
| 10.4.1.2 Name, role, value                            |            |       |
| 10.4.1.3 Status Messages                              |            |       |
| 11.1.1 Non-textual content<br>(open functionality)    |            |       |

| Criterion  | Compliance | Notes |
|--|------------|-------|
| 11.1.1.2 Non-textual content (closed functionality)  |            |       |
| 11.1.2.1 Audio only and video only (pre-recorded - open functionality)                       |            |       |
| 11.1.2.1.2 Audio only and video only (pre-recorded - closed functionality)                   |            |       |
| 11.1.2.2 Pre-recorded subtitles  |            |       |
| 11.1.2.3.1 Audio description or alternative media type (pre-recorded - open functionality)   |            |       |
| 11.1.2.3.2 Audio description or alternative media type (pre-recorded - closed functionality) |            |       |
| 11.1.2.4 Subtitles (real-time)   |            |       |
| 11.1.2.5 Audio description (pre-recorded)  |            |       |
| 11.1.3.1.1 Information and correlations  |            |       |
| 11.1.3.2.1 Significant sequence  |            |       |

| Criterion   | Compliance | Notes |
|---|------------|-------|
| 11.1.3.3 Sensory characteristics                                    |            |       |
| 11.1.3.4 Orientation  |            |       |
| 11.1.3.5.1 Identifying the purpose of inputs (open functionality)   |            |       |
| 11.1.3.5.2 Identifying the purpose of inputs (closed functionality) |            |       |
| 11.1.4.1 Use of Colour  |            |       |
| 11.1.4.2 Sound Control  |            |       |
| 11.1.4.3 Contrast (minimum)   |            |       |
| 11.1.4.4.1 Text Resizing (Open Functionality)                       |            |       |
| 11.1.4.4.2 Text resizing (closed functionality)                     |            |       |
| 11.1.4.5.1 Text images (open functionality)                         |            |       |
| 11.1.4.10 Flow recalculation  |            |       |
| 11.1.4.11 Contrast in non-textual content                           |            |       |
| 11.1.4.12 Text Spacing  |            |       |

| Criterion                                       | Compliance | Notes |
|---|------------|-------|
| 11.1.4.13 Content with Hover or Focus           |            |       |
| 11.2.1.1.1 Keyboard (open functionality)        |            |       |
| 11.2.1.1.2 Keyboard (closed functionality)      |            |       |
| 11.2.1.2 No impediment to using the keyboard    |            |       |
| 11.2.1.4.1 Hotkeys (open functionality)         |            |       |
| 11.2.1.4.2 Hotkeys (closed functionality)       |            |       |
| 11.2.2.1 Setting execution times                |            |       |
| 11.2.2 Pause, stop, hide                        |            |       |
| 11.2.3.1 Three flashes or below the threshold   |            |       |
| 11.2.4.3 Order of Focus                         |            |       |
| 11.2.4.4 Purpose of the connection (in context) |            |       |
| 11.2.4.6 Headings and Labels                    |            |       |
| 11.2.4.7 Visible focus                          |            |       |



| Criterion                  | Compliance | Notes |
|----------------------------|------------|-------|
| 11.2.5.1 Pointer movements |            |       |

## Generics

| Criterion  | Compliance | Notes | Condition  |
|--|------------|-------|--|
| 5.2 Activation of accessibility features                     |            |       | Where ICT has documented accessibility features                        |
| 5.3 Biometrics   |            |       | Where ICT uses biological characteristics                              |
| 5.4 Retention of accessibility information during conversion |            |       | Where ICT converts information or communication                        |
| 5.5.1 Modalities of use                                      |            |       | Where ICT has usable parts   |
| 5.5.2 Discernibility of usable parts                         |            |       | Where ICT has usable parts   |
| 5.6.1 Tactile or auditory status                             |            |       | Where the ICT has a blocking or activating control                     |
| 5.6.2 Visual status  |            |       | Where the ICT has a blocking or activating control                     |
| 5.7 Key Repetition   |            |       | Where the ICT has a key repetition function that cannot be deactivated |
| 5.8 Acceptance of the double key                             |            |       | Where the ICT has a keyboard or numeric keypad                         |
| 5.9 Simultaneous user actions                                |            |       | Where ICT uses simultaneous user actions for its operation             |

## ICT with communication bidirectional

| Criterion                           | Compliance | Notes | Condition                                    |
|-------------------------------------|------------|-------|--|
| 6.1 Audio bandwidth for speech      |            |       | Where ICT offers two-way voice communication |
| 6.2.1 Real-Time Text Delivery (RTT) |            |       | Where ICT offers two-way voice communication |
| 6.2.2 Real-Time Text Display        |            |       | Where ICT offers two-way voice communication |
| 6.2.3 Interoperability              |            |       | Where ICT offers two-way voice communication |
| 6.2.4 Real-Time Text Readjustment   |            |       | Where ICT offers two-way voice communication |
| 6.3 Caller Identification           |            |       | Where ICT offers two-way voice communication |
| 6.5.2 Resolution element a)         |            |       | Where ICT offers two-way voice communication |
| 6.5.3 Frame rate element b)         |            |       | Where ICT offers two-way voice communication |

## ICT with functionality video

| Criterion   | Compliance | Notes | Condition                        |
|---|------------|-------|----------------------------------|
| 7.1.1 Subtitle playback                               |            |       | Where ICT has video capabilities |
| 7.1.2 Synchronising Subtitles                         |            |       | Where ICT has video capabilities |
| 7.1.3 Preservation of subtitles                       |            |       | Where ICT has video capabilities |
| 7.2.1 Playing the audio description                   |            |       | Where ICT has video capabilities |
| 7.2.2 Synchronising the audio description             |            |       | Where ICT has video capabilities |
| 7.2.3 Preservation of audio description               |            |       | Where ICT has video capabilities |
| 7.3 User controls for subtitles and audio description |            |       | Where ICT has video capabilities |

## Supporting documentation and services

| Criterion  | Compliance | Notes | Condition |
|--|------------|-------|-----------|
| 12.1.1 Accessibility and compatibility features                |            |       |           |
| 12.1.2 Accessible Documentation                                |            |       |           |
| 12.2.2 Information on accessibility and compatibility features |            |       |           |
| 12.2.3 Effective communication                                 |            |       |           |
| 12.2.4 Accessible Documentation                                |            |       |           |

## Additional accessibility functions

| Criterion  | Compliance | Notes | Condition |
|--|------------|-------|-----------|
| 11.6.2 No interruption of accessibility features |            |       |           |
| 11.7 User preferences                            |            |       |           |
| 11.6.2 No interruption of accessibility features |            |       |           |

## Hardware

| Criterion                            | Compliance | Notes |
|--------------------------------------|------------|-------|
| 8.1.1 General Requirements           |            |       |
| 8.1.2 Standard Connections           |            |       |
| 8.1.3 Colour                         |            |       |
| 8.2.1.1 Voice Volume Interval        |            |       |
| 8.2.1.2 Incremental volume control   |            |       |
| 8.2.2.1 Fixed Line Devices           |            |       |
| 8.2.2 Wireless communication systems |            |       |
| 8.3.1 General (informative)          |            |       |
| 8.3.2.1 Level Change                 |            |       |
| 8.3.2.2 Open area or working area    |            |       |
| 8.3.2.3.1 General information        |            |       |
| 8.3.2.3.2 Frontal approach           |            |       |
| 8.3.2.3 Lateral approach             |            |       |

| Criterion   | Compliance | Notes |
|---|------------|-------|
| 8.3.2.4 Knee and foot space width                 |            |       |
| 8.3.2.5 Foot space                                |            |       |
| 8.3.2.6 Knee space                                |            |       |
| 8.3.3.1.1 Unobstructed Frontal Top Access         |            |       |
| 8.3.3.1.2 Unobstructed Front Bottom Access        |            |       |
| 8.3.3.1.3.1 Open area                             |            |       |
| 8.3.3.1.3.2 Frontal access obstruction (< 510 mm) |            |       |
| 8.3.3.1.3.3 Frontal access obstruction (< 635 mm) |            |       |
| 8.3.3.2.1 Unobstructed top side access            |            |       |
| 8.3.3.2.2 Unobstructed side access below          |            |       |
| 8.3.3.2.3.1 Side access obstruction (< 255 mm)    |            |       |
| 8.3.3.2.3.2 Lateral access obstruction (< 610 mm) |            |       |
| 8.3.4 Visibility                                  |            |       |

| Criterion  | Compliance | Notes |
|--|------------|-------|
| 8.3.5 Installation Instructions                  |            |       |
| 8.4.1 Numeric keys                               |            |       |
| 8.4.2.1 Methods of operation of mechanical parts |            |       |
| 8.4.2.2 Operating force of mechanical parts      |            |       |
| 8.4.3 Keys, tickets and fare cards               |            |       |
| 8.5 Tactile Indication of Voice Mode             |            |       |



## Software

| Criterion  | Compliance | Notes |
|--|------------|-------|
| 11.1.1.1.1 Non-textual content (open functionality)  |            |       |
| 11.1.1.1.2 Non-textual content (closed functionality)  |            |       |
| 11.1.2.1.1 Audio only and video only (pre-recorded - open functionality)                     |            |       |
| 11.1.2.1.2.1 Pre-recorded audio only (closed functionality)                                  |            |       |
| 11.1.2.1.2.2 Pre-recorded video only (closed functionality)                                  |            |       |
| 11.1.2.2 Subtitles (pre-recorded)  |            |       |
| 11.1.2.3.1 Audio description or alternative media type (pre-recorded - open functionality)   |            |       |
| 11.1.2.3.2 Audio description or alternative media type (pre-recorded - closed functionality) |            |       |
| 11.1.2.4 Subtitling (real-time)  |            |       |
| 11.1.2.5 Audio description (pre-recorded)  |            |       |

| Criterion  | Compliance | Notes |
|--|------------|-------|
| 11.1.3.1.1 Information and correlations (open functionality)   |            |       |
| 11.1.3.1.2 Information and correlations (closed functionality) |            |       |
| 11.1.3.2.1 Meaningful sequence (open functionality)            |            |       |
| 11.1.3.2.2 Meaningful sequence (closed functionality)          |            |       |
| 11.1.3.3 Sensory characteristics                               |            |       |
| 11.1.3.4 Orientation   |            |       |
| 11.1.3.5 Identifying the purpose of inputs                     |            |       |
| 11.1.4.1 Use of Colour   |            |       |
| 11.1.4.2 Sound Control   |            |       |
| 11.1.4.3 Contrast (minimum)                                    |            |       |
| 11.1.4.4.1 Text Resizing (Open Functionality)                  |            |       |
| 11.1.4.4.2 Text Resizing (closed functionality)                |            |       |
| 11.1.4.5.1 Text images (open functionality)                    |            |       |
| 11.1.4.5.2 Text images (closed functionality)                  |            |       |

| Criterion                                     | Compliance | Notes |
|---|------------|-------|
| 11.1.4.10 Flow recalculation                  |            |       |
| 11.1.4.11 Contrast in non-textual content     |            |       |
| 11.1.4.12 Text Spacing                        |            |       |
| 11.1.4.13 Content with Hover or Focus         |            |       |
| 11.2.1.1.1 Keyboard (open functionality)      |            |       |
| 11.2.1.2 Keyboard (closed functionality)      |            |       |
| 11.2.1.2 No impediment to using the keyboard  |            |       |
| 11.2.1.4.1 Hotkeys (open functionality)       |            |       |
| 11.2.1.4.2 Hotkeys (closed functionality)     |            |       |
| 11.2.2.1 Setting execution times              |            |       |
| 11.2.2 Pause, stop, hide                      |            |       |
| 11.2.3.1 Three flashes or below the threshold |            |       |
| 11.2.4.3 Order of Focus                       |            |       |

| Criterion  | Compliance | Notes |
|--|------------|-------|
| 11.2.4.4 Purpose of the connection (in context)        |            |       |
| 11.2.4.6 Headings and Labels                           |            |       |
| 11.2.4.7 Visible focus                                 |            |       |
| 11.2.5.1 Pointer movements                             |            |       |
| 11.2.5.2 Deleting Pointer Actions                      |            |       |
| 11.2.5.3 Label in the name                             |            |       |
| 11.2.5.4 Motion actuation                              |            |       |
| 11.3.1.1.1 Software language (open functionality)      |            |       |
| 11.3.1.1.2 Software language (closed functionality)    |            |       |
| 11.3.2.1 At the focus                                  |            |       |
| 11.3.2.2 At the input                                  |            |       |
| 11.3.3.1.1 Error identification (open functionality)   |            |       |
| 11.3.3.1.2 Error identification (closed functionality) |            |       |
| 11.3.3.2 Labels or instructions                        |            |       |

| Criterion  | Compliance | Notes |
|--|------------|-------|
| 11.3.3.3 Tips for Errors   |            |       |
| 11.3.3.4 Error prevention (legal, financial, data)   |            |       |
| 11.4.1.1.1 Syntactic analysis - parsing (open functionality)                                   |            |       |
| 11.4.1.2 Syntactic analysis (parsing) (closed functionality)                                   |            |       |
| 11.4.1.2.1 Name, role, value (open functionality)  |            |       |
| 11.4.1.2.2 Name, role, value (closed functionality)  |            |       |
| 11.5.1 Closed functionality  |            |       |
| 11.5.2.1 Support of the platform accessibility service for software providing a user interface |            |       |
| 11.5.2.2 Supporting the platform accessibility service for assistive technologies              |            |       |
| 11.5.2.3 Use of accessibility services   |            |       |
| 11.5.2.4 Assistive technology  |            |       |
| 11.5.2.5 Object Information  |            |       |

| Criterion   | Compliance | Notes |
|---|------------|-------|
| 11.5.2.6 Row, column and headers                  |            |       |
| 11.5.2.7 Values                                   |            |       |
| 11.5.2.8 Label relations                          |            |       |
| 11.5.2.9 Parent-child relationships               |            |       |
| 11.5.2.10 Text                                    |            |       |
| 11.5.2.11 List of available actions               |            |       |
| 11.5.2.12 Execution of available actions          |            |       |
| 11.5.2.13 Tracking focus and selection attributes |            |       |
| 11.5.2.14 Changing focus and selection attributes |            |       |
| 11.5.2.15 Notification of Changes                 |            |       |
| 11.5.2.16 Changing States and Properties          |            |       |
| 11.5.2.17 Editing Values and Text                 |            |       |
| 11.6.1 User control of accessibility features     |            |       |

| Criterion  | Compliance | Notes |
|--|------------|-------|
| 11.6.2 No interruption of accessibility features                       |            |       |
| 11.7 User preferences  |            |       |
| 11.8.1 Content Technology  |            |       |
| 11.8.2 Creating Accessible Content                                     |            |       |
| 11.8.3 Preservation in the transformation of accessibility information |            |       |
| 11.8.4 Repair Tips   |            |       |
| 11.8.5 Models  |            |       |