Annex 1 to the Guidelines on Accessibility of IT Tools

Accessibility Declaration Form for Websites and Mobile Applications for Entities as per Article 3, Paragraph 1-bis of Law No. 4 of 9 January 2004

Instructions for completing the form

The accessibility declaration is completed by the provider for each website and mobile application.

Complete the declaration form by filling in the relevant fields.

SEA is committed to making its website accessible in accordance with Law no. 4 of 9 January 2004. This accessibility declaration applies to the *web site*.

Conformity status: Partial conformity

Partial conformity
Note: Select this option only if the majority of the requirements of the standard or technical specification are met, with some exceptions. This means that the website or application is not yet fully compliant and that necessary measures must be taken to achieve full compliance.

a) This website is partially compliant with the requirements outlined in Appendix A of the UNI CEI EN 301549 standard due to the cases of non-compliance and exemptions listed below.

Inaccessible content

The content listed below is not accessible for the following reason(s):

a) non-compliance with Law No. 4 of 9 January 2004.

[*List the case(s) of non-compliance of the site/mobile application(s), and/or describe the section(s) or content(s) or function(s) that is/are not yet compliant*.*]

*Provide a non-technical description, as much as possible, of how the content is not accessible, referencing the applicable requirements in the relevant standards and/or technical specifications that have not been met.

- Images without alternative text are present. Example: images in the 'Secure Payments' section.

- In the Info & Support - About Us section The video "A world of digital services from Milan Malpensa and Linate airports" is a video-only content. It lacks an audio track or an alternative textual media type to describe the content of the video.

- The hierarchy of headings does not always follow the correct h1-h6 progression. Example: The headings on the Malpensa parking page and the Weekend Promotion page are not properly nested.

- Some of the form fields do not use the appropriate input type among those in HTML5. Example: The date field in "Parking Lots" is defined as a text input rather than a date input

- The contrast between foreground text and background falls below the minimum required level of 4.5:1 on various non-functional elements across the pages.

- When the text is resized to 200%, some elements overlap. Example: When the "All Products" menu is expanded, the text overlaps with the menu below.

- Some text images lack a text alternative, such as "Treat yourself to a premium break" on the homepage

- The menu does not adjust when the text spacing within it is modified

- Certain elements, such as the calendar, are not accessible via keyboard navigation

- There are no mechanisms for block jumping.

- The keyboard navigation order between page elements does not always follow a logical sequence. Example: The modal window that appears after clicking "Login"

- Keyboard focus is not visible on all interactive elements on the page.

- Most of the buttons are not defined with the appropriate button role. Additionally, the status of many elements, such as calendar components, cannot be programmatically determined by assistive technologies.

Preparation of accessibility declaration

This declaration was drawn up on 02/05/2025.

It was first drafted on 16/01/23 and last updated on 09/01/2024

- Third-party evaluation

The declaration was last reviewed on 02/05/2025

Methods of transmission of reports and provider contact details

You can submit reports at any time via the following link: https://www.milanairports-shop.com/it/info-e-supporto/contatti-e-faq.shtml by selecting "Accessibility".

The following information must be included in the report:
- The first and last name of the reporting person;
- URL of the web page subject to the report where non-compliance with accessibility principles was identified; a clear and concise description of the issue encountered;
- the tools used for browsing;
- the device used (smartphone, desktop PC, tablet, laptop);
- the operating system (Windows, Linux, Mac OS);
- the browser (Internet Explorer, Chrome, Edge, Firefox, Safari, Opera);
- assistive technologies used (Jaws, Chrome Vox, ToVoice, Nvda, Google Talk, etc.), specifying the version if possible.

How to submit reports to AgID

If within 30 days of the notice or request there is no response or it is unsatisfactory, the interested party may submit a report via the following link **https://www.agid.gov.it/it**

Information on the site

1. Date of publication of the website: *November 2021*

2. Usability tests have been performed: no

3. CMS used for the website: Polymedia – Piksel VCMS

Information regarding the structure

1. Number of employees with disabilities in the administration: 125

2. Number of workstations for employees with disabilities *[indicate the number]*