Annex 1 to the Guidelines on Accessibility of IT Tools

Accessibility Declaration Form for Websites and Mobile Applications for Entities as per Article 3, Paragraph 1-bis of Law No. 4 of 9 January 2004

Instructions for completing the form

The accessibility declaration is completed by the provider for each website and mobile application.

Complete the declaration form by filling in the relevant fields.

SEA is committed to making its website accessible in accordance with Law no. 4 of 9 January 2004.
 This accessibility declaration applies to the *web site*.

Conformity status: Non-compliant

Non-compliant

Note: Select this option only if the majority of the requirements of the standard or technical specification are not fulfilled.

a) This website does not comply with the requirements outlined in the appendix A of UNI CEI EN 301549. The cases of non-compliance and exemptions are listed below. The content listed below is not accessible for the following reason(s):

a) non-compliance with Law No. 4 of 9 January 2004.

- Many functional images, particularly the link images on the homepage, lack meaningful alternative text. Additionally, some decorative images contain irrelevant or non-meaningful alternative text.
- Headings that facilitate navigation for assistive technologies are absent. Example: header for slideshow.
- The purpose of certain form fields, such as the search field, cannot be programmatically identified by assistive technologies
- In many instances, the contrast between text and background fails to meet the minimum required level of 4.5:1
- When text is resized to 200% without the use of assistive technology, overlaps occur between the text and adjacent elements.
- Some text images are inaccessible to screen readers and lack alternative text equivalents. Example: images in auto-scrolling elements such as the carousel.
- When character spacing or line spacing is increased, the text in the "Buy online and save" section on the homepage overflows from its card, becoming either invisible or overlapping with text on other cards
- Certain elements, such as the progress bar and tabs, are not operable using a keyboard.
- Some elements, like the calendar, can be opened using the keyboard but cannot be closed in the same manner.
- There is no mechanism for skipping blocks on the page.
- Keyboard navigation does not accurately follow the visual order of elements, particularly in the case of the top-level menu and the link to return to the homepage, which should be the first element on the page
- Links must be self-explanatory. For instance, on the Linate shop page, there is a "Find out more" link within the "Bars and Restaurants" card. This relationship is conveyed exclusively through visual means
- Keyboard focus is not visible on many page elements. You can identify which elements fail to meet this requirement by navigating the page using the Tab key on your keyboard
- Clickable posters with text must include alternative text that reflects the visible text on the poster itself. For example on the parking page
- In some instances, English language terms on the page, such as "Search," do not have the language properly defined.
- Some labels related to data entry, e.g. date format, are missing. The site relies heavily on placeholders or the prevailing content of the field to communicate the purpose of the input. Labels are not often used to give a meaningful name to the field
- When an error occurs, users are not notified through assistive technologies, such as when the contents of the date field on the homepage are deleted
- Many buttons and tabs on the pages do not have a defined role. Furthermore, some buttons do not have a defined name.

[*Indicate accessible alternatives, as appropriate*]

Accessway overlay present on the site

Preparation of accessibility declaration

This declaration was drawn up on 02/05/2025.

It was first drafted on 13/01/23 and last updated on 09/01/2024

- Third-party evaluation

The declaration was last reviewed on 02/05/2025

Methods of transmission of reports and provider contact details

You can submit reports at any time via the following link: https://www.milanomalpensa-airport.com/it/assistenza-clienti/scrivici/reclami by selecting "Accessibility".
The following information must be included in the report:

- Name, surname and e-mail of person submitting report
- In the "Text" field, enter a brief description of the problem encountered;
- device (smartphone, desktop PC, tablet, laptop PC);
- operating system (Windows, Linux, Mac OS);
- browser (Internet Explorer, Chrome, Edge, Firefox, Safari, Opera);
- any assistive technologies (Jaws, Chrome Vox, ToVoice, Nvda, Google Talk, etc.)

How to submit reports to AgID

If within 30 days of the notice or request there is no response or it is unsatisfactory, the interested party may submit a report via the following link: https://www.agid.gov.it/it

About the site/mobile application

1. Date of publication of the website: October 2018

2. Usability tests have been performed: no

3. CMS used for the website: **Polymedia – Piksel VCMS**

Information regarding the structure

1. The number of employees with disabilities: 125

2. Number of workstations for employees with disabilities *[indicate the number]*